Abstract

Crisis is often described as an accident and in terms of its "un-ness "being" unexpected, unscheduled, unprecedented, and almost unmanageable ". Such an event "involves severe threat, uncertainty, and necessitates prompt decision making.

Air travel has become as a normal activity in the eastern world, as most Arabians have traveled by air, or, at least, know someone who has, moreover, civil aviation exercise a pivotal role in channeling tourism flows.

Nevertheless, this role is often destabilized by crises in an increasingly volatile environment, hence sustaining the role of civil aviation and ensuring its long-term growth demands a formal crisis management system.