

# **The role of civil society institutions in achieving social support for families in times of crisis**

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## **Study summary**

### **First: the study problem**

In the recent period, crises and natural disasters have increased significantly, especially in developing countries. The poor are the group most exposed to these risks because they are the ones who are silent and usually reside in those stricken places, and in light of those crises and disasters to which the individual is exposed, social support plays an important role in making The individual is more able and efficient to face the pressures to which he is exposed. Social support is related to the extent of the individual's belief that what in the surrounding environment are people and institutions that are the source of effective support and support is an evaluation process for the individual's awareness of the depth and adequacy of his relationships with others, and the social service profession has widely adopted the concept of social support To describe some of the activities that the social worker draws with his clients in order to support some aspects of their lives and as a defensive activity for vulnerable groups or clients in times of crisis.

### **Second: The objectives of the study:**

The study seeks to achieve a major objective, which is "to define the role of civil society institutions in achieving social support for families in times of crisis."

### **Third: methodological procedures for the study:**

- 1- Type of study: analytical descriptive studies.
- 2- The method used: the study relied on the social survey methodology in the sample.
- 3- The study tool: a measure of the social support for families during crises.
- 4- Fields of study:
  - A) The human field: (118) members who are in charge of providing services.
  - B) Spatial domain: applied to (15) institutions that provide social support services to families.
  - C) Time scope of the study: from November 2017 to March 2018

### **Fourth: Results of the study:**

The study confirmed the deficiencies in the role of civil institutions in economic support for families in times of crisis, as well as deficiencies in the role of institutions in psychological support, social services support, health and educational support for families in times of crisis.