



**Fayoum University**

**Faculty of Social Work**

**Department of Social Work Fields**

Research summary

**Design a social work model to deal with epidemic crises and  
pandemics using the Delphi Technique**

Preparation

**Dr.Shamya Gamal Sayed Ali**

Lecturer, Department of Social Work, at Fayoum University

## **Research Summary**

The Corona pandemic revealed the gap between social work and reality, especially in light of the spread of epidemics and pandemics. By experts from academics and practitioners, it is applicable to test its effectiveness, using the Technique of Delphi in its multiple rounds to come up with the best suggestions, The researcher divided the model into six main Components : (dynamics of the model at the level of professional practice during the spread of epidemics and pandemics at each level (preventive - treatment - rehabilitative) through (tactics - knowledge - skills - techniques - tools - strategies) for each level, The dynamics of the model at the level of social work education to deal with the crises of epidemics and pandemics (at the undergraduate level - at the level of postgraduate studies and research), The dynamics of the model at the level of social care institutions during the spread of epidemics and pandemics (at the level of institutions of professional practice - at the level of civil society organizations), the challenges and risks facing the social work profession during the spread of epidemics and pandemics, the model mechanisms to confront the risks and challenges facing the social work profession during the spread Pandemics and pandemics, model mechanisms for post-pandemic or pandemic social work treatment.

### **Conclusion:**

A model of social work was designed to deal with epidemics and pandemics crises, by applying the Delphi method in its multiple rounds, by (68) experts from academics and practitioners.

**Recommendation:** The study recommends the importance of practically applying the model, because the current study is only the design stage of the model, to come up with strengths and weaknesses, and mechanisms for improvement.

**Key words:** Delphi method, epidemics and pandemics.