

Research Summary

تقويم الأداء المهني للاخصائي الاجتماعي مع حالات العميل المكره

Evaluation of the professional performance of the social worker with cases of the compulsive client

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Preparation

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The coerced client is one of the problems that contribute significantly to hindering professional intervention efforts, as resistance is the reaction that appears from the client when he feels that he is being coerced and mistreated, and it is represented in the set of negative behaviors, thoughts and feelings that remain in the client's mind with the aim of maintaining the status quo. And the desire not to change.

And customer resistance appears with large groups of customers, whether the customer type is a chosen customer or a forced customer, and customer resistance increases more clearly with the type of the compulsive customer, especially since the compulsive customer feels many negative feelings and aggressive tendencies, especially after what he thinks that the captive society and parents have Abandoned him, he showed forms of resistance towards the social worker. The resistance of the forced client to professional intervention results in many results, including his inability to benefit from the available professional services, which can affect the growth of his abilities and skills and make him continue in deviant behaviors as a result of this resistance, which greatly affects the processes of professional intervention with the forced client. Accordingly, the problem of the study can be united in studying the forms of the forced client and the reasons leading to it, as well as identifying the professional performance of the social worker with the forced client in serving the individual and the difficulties facing the social worker when dealing with the manifestations of the forced client.