

**The evaluation of social security services, "an applied study on families benefiting from social security in the village of Kaabi, Sinnuras Center – "Fayoum Governorate**

Summary:

The study aimed to evaluate the social security services provided to the poor to identify their effectiveness in satisfying the needs of subsistence, to benefit from rehabilitation and training services in the community, and to identify the difficulties faced by clients in dealing with social security offices, both with regard to simplifying procedures for obtaining the service, speed in procedures or taking into account considerations Humanity when providing service to clients; the study relied on a comprehensive social survey method for cases benefiting from the Social Security Office of the Social Unit in Al Kaabi Village, the number of (141) singles, and the study reached The vast majority of the sample have a desire to increase the value of social security assistance and the need for an auxiliary source of income where social security assistance is not sufficient to satisfy the needs of their families, and the results also found a weak response to the study sample with regard to their use of transformational services and that the procedures for deciding to disburse social security services Slow and complicated. The study recommended the necessity of simplifying procedures, training social security professionals on methods of dealing with clients and their commitment to applying professional principles when dealing with them

Key words: social security – poverty – social welfare – social safety nets

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