

Abstract

Title: Requirements to achieve the quality of electronic student services at Fayoum University

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The study is one of the analytical descriptive studies that concerned with describing and specifying the requirements to achieve the quality of e-learning services provided to students at Fayoum University. For Fayoum University students, and determining the requirements for providing the security and confidentiality of information necessary for the quality of electronic educational services provided to students at Fayoum University and the training requirements necessary for the quality of electronic educational services. Their number reached 190.