

Abstract

Title: Planning indicators to activate the role of health institutions in light of the Corona crisis

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The study is one of the descriptive studies that describe the reality of health institutions, especially university hospitals, in light of the Corona crisis. In the face of the Corona crisis, and to achieve this, the study used the comprehensive social survey method for social workers in university hospitals and the sample for the medical team at university hospitals. The results of the study showed that:

The appropriate devices are available to confront the crisis related to the Corona virus.

The speed of procedures for transferring the injured to and from university hospitals and providing appropriate places for isolation and treatment.

Ease of obtaining treatment and medicines for the Corona virus.

Emphasizing the necessity of establishing a fund to support and care for needy patients to provide them with appropriate health care.

The necessity of providing a mechanism for submitting complaints from patients, paying attention to these complaints, and presenting proposals for solutions to them in a specific and quick time.

- It is necessary to provide more places to suit the number of patients so that health services can be provided to everyone who applies for them.

The number of the medical team must be increased to match the number of patients.