Comprehensive Social Survey Sample of  $(NGO_s)$  Boards Members (31 Member).

Through the Theoretical Paradigm , the Current Study Issue Has Been Determined As "Professional Intervention for Social Work to Assist  $(NGO_s)$  Promote or Market Their Social Services .

- *Time Field*: The Time to Gather Theoretical Data, to Apply the Filed Study and Professional Intervention Program.

## Nienthly: The most important results:

The Current Study Has Confirmed the Following Result, That:

- 1- There Is Inferred Statistical Relationship Between Professional Intervention Program for Social Work to Assist (NGO<sub>s</sub>) to Promote Their Social Services and to Rise Awareness for Marketing Concept Among Boards Members.
- 2-There Is Positive Inferred Statistical Relationship Between Professional Intervention Program for Social Work and to Rise Awareness for Marketing Importance Among Boards Members.
- 3-There Is Inferred Statistical Relationship Between Professional Intervention Program for Social Work to Assist (NGO $_{s}$ ) and Planning Level for Type of Product .
- 4- There Is Inferred Statistical Relationship Between Professional Intervention Program for Social Work to Assist (NGO<sub>s</sub>) to Price Products (Services).
- 5- There Is Inferred Statistical Relationship Between Professional Intervention Program for Social Work to Assist (NGO<sub>s</sub>) to Distribute Products.
- 6- There Is Inferred Statistical Relationship Between Professional Intervention Program for Social Work to Assist  $(NGO_s)$  to Promote or Advertise Their Social Services .
- 7- There Is Inferred Statistical Relationship Between Professional Intervention Program for Social Work to Assist (NGO<sub>s</sub>) Share in Marketing Products or Services .
- Eightly: Study Fields:
- 1- Place field: Sample From (NGO<sub>s</sub>) s in Sohag Governorate.
- 2- Human field: The Current Study was Applied with

Intervention Program for Social Work to Assist (NGO<sub>s</sub>) and Planning Level for Type of Product .

- 4- There is Inferred Statistical Differences Between Professional Intervention Program for Social Work to Assist (NGO<sub>s</sub>) to Price Products (Services).
- 5- There Is Inferred Statistical Differences Between Professional Intervention Program for Social Work to Assist (NGO<sub>s</sub>) to Distribute Products.
- 6- There Is Inferred Statistical Differences Between Professional Intervention Program for Social Work to Assist (NGO<sub>s</sub>) to Promote or Advertise Their Social Services .
- 7- There Is Inferred Statistical Differences Between Professional Intervention Program for Social Work to Assist (NGO $_{\rm s}$ ) Share in Marketing Products or Services .
- Fourthly: Study Concepts:
- 1- Professional Intervention. 2- Non Governmental Organizations(NGO<sub>s</sub>).
- 3- Planning. 4- Marketing.
- Fifthly: Theoretical Directions As Following:
- 1-Social Marketing Theory.
- 2- Exchange Theory
- 3- Communication Theory
- Sixthly: Methodology:
- 1- study type: Experimental Study.
  - **2-** *Method*: the Current Study Based on Comprehensive Social Survey with Sample
- 3- Study Tools: the Current Study Tools was Divided to the Following:
- Data Gathering Tool: Where Study Based on:
- A-Scale was Applied on Board Members in (NGO<sub>s</sub>).
- B- to Interview Experts and Specialists in  $(NGO_s)$  Voluntary Work and Marketing .
- Statistical Analysis Tool: Where Study Based on SPSS Program, Also on Excel Program and the Following Statistical Coefficients (weight Frequency, Weight Ratio, Standard Deviation, Relative Power, Weight Mean, Spearman coefficient)

Assist Non Governmental Organization (NGO<sub>s</sub>) to Plan to Market Their Services As Institutional Profession Inside (NGO<sub>s</sub>). in light Their Capabilities and Resources .

### -Secondly: Study Goals:

The Main Goal As " to Testify the Relationship Between Professional Intervention for Social Work and to Assist (NGO<sub>s</sub>) to Promote Their Social Services .

#### The Sub- Goals As:

- 1- to Rise Awareness Among the Board Members in (NGO<sub>s</sub>) About Concept of Social Services Mrketing
- 2- to Rise Awareness Among the Board Members Towards the Importance of Marketing for (NGO<sub>s</sub>).
- 3-to Assist  $(NGO_s)$ to Plan Their Social Services Marketing in Light of the Following Indicators :
- A- Planning for Type of Product ( Service ). B- to Price Product.
- C- to Distribute or Provide Product.
- D- To Promote the Product (Advertising)
- E- To Share in Social Service Marketing.
- 4- to Identify the Obstacles Face  $(NGO_s)$  to Market Their Services .
- 5- to Conclude to Suggested Perspective to Assist  $(NGO_s)$  to Market Their Social Services .

# - Thirdly: Study Hypothesis:

the Current Study Based on the Following Hypothesis , Main one As:

There is Inferred Statistical Differences Between Professional Intervention Program for Social Work to Assist  $(NGO_s)$  to Promote Their Social Services .

# There are Sub-Hypothesis As the Following:

- 1- There Is Inferred Statistical Differences Between Professional Intervention Program for Social Work to Assist (NGO $_{\rm s}$ ) to Rise Awareness for Concept of Social Services Marketing .
- 2-There Is Inferred Statistical Differences Between Professional Intervention Program for Social Work to Assist (NGO<sub>s</sub>) to Rise Awareness for Importance of Marketing for (NGO<sub>s</sub>).
  - 3-There Is Inferred Statistical Differences Between Professional

## -Firstly: Study Problem & Importance

Development Obstacle has Became One of the Essentially and Crucial Problem in Recent Days ,Where Discussions and Arguments Still Running About Especially on International , Regional and Local Levels , Also it Consider a Concern for Researchers and Others in Human Society in General . Non Governmental Organizations Deem a Crucial Part in Civil Society , that Able to Implement Importance Role to Make Development and to Provide People with Social Care .So There are Concerning in Activities and Programs , the Non Governmental Organizations Offering in Light Many Factors As:Their Increasing Numbers, Their Administrative Structures , Diversified Activities , Gradual Recession of Government Role

in Social Care.

Beside Other Variables Such As Globalization, Communication Revolution ...etc, Increasing in Beneficiaries of Social Care, Despite of the Crucial Roles that Organizations Made in Development Levels Especially to Offer Social Services , But the Majority are Non Active and their Activities are Traditional and Non Innovative One. Many Stop Because External or Internal Factors .

So That Many Researchers Made Recommendations and Suggestions to Enhance That Structures to Compete with Worldwide Non Governmental Organizations , Also to Compete with Governmental & Private Sectors .

So That Organizations Must Apply the Marketing Concept and Implementing Strategic Planning to Promote and to Sell Their Services . So That Organization Has to Apply the Modern Trends in Management to Administer Social Services , Especially to Apply Service Marketing Concept and to Avoid Randomly Decisions. It Assists Them to Determines Their Vision and to Identify Their Marketing Opportunities . Also to Specify the Strength & Weakness Aspects in Their Projects , So They Can Seek to Funds or Finance for Their Projects and Programs . in the End to Reach to Customer Satisfaction in High Quality and Moderate Prices .

Social Work profession Can Contribute Effectively to Help or

#### - The Summary:



Fayoum University
Faculty of Social Work
Section of Development & Planning

## Social Work Professional Intervention and Helping of Non – Governmental Organizations in Planning for Marketing its Services

One of the Requirements of Getting the PhD Degree in Social Work

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