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ABSTRACT

During the last several decades, risk assessment, risk management and risk communication have been formalized and incorporated into a process known as risk analysis. This new approach enables information on hazards in hotels to be linked directly to data on the risk to human health, a process which was not considered in the past. By providing a science-based approach to improve decision-making processes of risk analysis.

In general, the study aims to evaluate the current status of applicable risk analysis at five star hotels in Egypt. And its impact upon hotel operations and what benefits will be achieved.

The study results emphasized that five-star hotels' managers contended that risk analysis procedures are still below desired standards generally. In addition, more than 90% of respondents have no adequate knowledge about risk analysis concept, importance and procedures. A bout half of respondents showed that they do not have risk analysis training programs to improve employees 'awareness level with risk analysis procedures. The results also indicated that 90.3% of respondents explained that there is not an independent department responsible for risk analysis, but it is an independent committee forms only when there is a risk. Finally, the results indicated that despite of the negative effects of the risks that occur in the hotel sector, but there are also positive effects can not be disregarded.

Based on the results obtained, the study showed a set of recommendations such as a need to have a separate risk analysis department in the hotels field of the study. This department responsible for planning, assessment, management and communication internal and external risks across this establishment. The higher levels of risk analysis training programs are necessary to enable hotels' general managers to assess accurately the risk offered by their business & determine appropriate risk analysis training for their staff.

Keywords: Hazards, Risk, Risk Analysis, Risk Management, Risk Assessment, Risk Communication, Five Star Hotels, Egypt.